

Quality Improvement Practical Applications For Medical Group Practice 2nd Edition

Integrated Quality Management Principles and Methods of Quality Management in Health Care
Creating a Software Engineering Culture
Practical Guide to Software Quality Management
Introduction to Health Care Economics & Financial Management
Brassinosteroids: Practical Applications in Agriculture and Human Health
Handbook of Research on Distributed Medical Informatics and E-Health
Quality Improvement
Software Process Improvement: Metrics, Measurement, and Process Modelling
Practical Applications of Intelligent Systems
Advances on Practical Applications of Agents and Multi-Agent Systems
Total Quality Management in Higher Education
Improvement of Quality Traits of Maize for Grain and Silage Use
Medical Group Management Journal
Total Quality in Radiology
Quality Management in Health Care: Principles and Methods
Governance of Picture Archiving and Communications Systems: Data Security and Quality Management of Filmless Radiology
Health Information Management
Nuclear Cardiology: Practical Applications, Third Edition
Fundamentals of Health Care Improvement
Asia Pacific Journal of Quality Management
Reliability, Yield, and Stress Burn-In
Quality Improvement in Employment and Other Human Services
Quality Improvement Techniques in Construction
Improving Quality in Outpatient Services
A Practical Guide to Statistical Quality Improvement
Continuous Quality Improvement in Health Care
Handbook of Water Quality Management Planning
Health Management Information Systems
The Joint Commission Journal on Quality Improvement
Statistical Methods for Quality Improvement
Adaptive Health Management Information Systems
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Practical Applications in Business Aviation Management
The Proceedings of the Annual Health Care Information & Management Systems Conference
Information Quality
Total Quality Management in Education
Power Quality
Surgery of the Skin E-Book
Measuring Quality Improvement in Healthcare

Integrated Quality Management

Concentrating on quantitative methods for proper quality improvement documentation, the authors explain the processes for improving quality assurance among health care providers. Topics covered include group processes, statistical process control, clinical practice guidelines, care management, the I

Principles and Methods of Quality Management in Health Care

This text presents basic concepts of economics and tools for financial management in the health care arena, including budgeting, breakeven analysis, financial reporting, business plan preparation, and grant writing. The text includes practical case examples drawn from actual health care settings to relate theory to real-world practice. A sample grant proposal and unique grant writing chapter will prepare students for this critical aspect of management. A free, back-of-book CD-ROM provides sample worksheets for analyzing budgets and determining breakeven points, cost-benefit, and cost-effectiveness, as well as sample budgets. Students can use the worksheets to apply their own data and complete their own

analyses.

Creating a Software Engineering Culture

Practical Guide to Software Quality Management

Introduction to Health Care Economics & Financial Management

This is the digital version of the printed book (Copyright © 1996). Written in a remarkably clear style, *Creating a Software Engineering Culture* presents a comprehensive approach to improving the quality and effectiveness of the software development process. In twenty chapters spread over six parts, Wiegers promotes the tactical changes required to support process improvement and high-quality software development. Throughout the text, Wiegers identifies scores of culture builders and culture killers, and he offers a wealth of references to resources for the software engineer, including seminars, conferences, publications, videos, and on-line information. With case studies on process improvement and software metrics programs and an entire part on action planning (called “What to Do on Monday”), this practical book guides the reader in applying the concepts to real life. Topics include software culture concepts, team behaviors, the five dimensions of a software project, recognizing achievements, optimizing customer involvement, the project champion model, tools for sharing the vision, requirements traceability matrices, the capability maturity model, action planning, testing, inspections, metrics-based project estimation, the cost of quality, and much more! Principles from Part 1 Never let your boss or your customer talk you into doing a bad job. People need to feel the work they do is appreciated. Ongoing education is every team member’s responsibility. Customer involvement is the most critical factor in software quality. Your greatest challenge is sharing the vision of the final product with the customer. Continual improvement of your software development process is both possible and essential. Written software development procedures can help build a shared culture of best practices. Quality is the top priority; long-term productivity is a natural consequence of high quality. Strive to have a peer, rather than a customer, find a defect. A key to software quality is to iterate many times on all development steps except coding: Do this once. Managing bug reports and change requests is essential to controlling quality and maintenance. If you measure what you do, you can learn to do it better. You can’t change everything at once. Identify those changes that will yield the greatest benefits, and begin to implement them next Monday. Do what makes sense; don’t resort to dogma.

Brassinosteroids: Practical Applications in Agriculture and Human Health

Health Administration

Handbook of Research on Distributed Medical Informatics and

E-Health

Details the concepts of quality management and its application in health care. The book emphasizes the integration of quality management processes - quality assurance/improvement, utilization management, risk management, infection control and safety - and applies these processes to nursing.

Quality Improvement

This study argues that the most effective means of assuring the quality and standards of teaching is through the introduction of total quality management (TQM). The author demonstrates the application and relevance of TQM and outlines the techniques by which schools can implement TQM principles.

Software Process Improvement: Metrics, Measurement, and Process Modelling

"This book examines information security management for the facilitation of picture archiving and communication systems"--Provided by publisher.

Practical Applications of Intelligent Systems

Rev. ed. of: Fundamentals of health care improvement: a guide to improving your patients' care / Gregory S. Ogrinc and Linda A. Headrick. c2008.

Advances on Practical Applications of Agents and Multi-Agent Systems

Total Quality Management in Higher Education

C. Amting Directorate General Information Society, European Commission, Brussels Under the 4th Framework of European Research, the European Systems and Software Initiative (ESSI) was part of the ESPRIT Programme. This initiative funded more than 470 projects in the area of software and system process improvements. The majority of these projects were process improvement experiments carrying out and taking up new development processes, methods and technology within the software development process of a company. In addition, nodes (centres of expertise), European networks (organisations managing local activities), training and dissemination actions complemented the process improvement experiments. ESSI aimed at improving the software development capabilities of European enterprises. It focused on best practice and helped European companies to develop world class skills and associated technologies to build the increasingly complex and varied systems needed to compete in the marketplace. The dissemination activities were designed to build a forum, at European level, to exchange information and knowledge gained within process improvement experiments. Their major objective was to spread the message and the results of experiments to a wider audience, through a variety of different channels. The European Experience Exchange (~UR~X) project has been one of these dissemination activities within the

European Systems and Software Initiative.~UR~X has collected the results of practitioner reports from numerous workshops in Europe and presents, in this series of books, the results of Best Practice achievements in European Companies over the last few years.

Improvement of Quality Traits of Maize for Grain and Silage Use

A valuable reference for those involved in the field of ambulatory patient care, *Improving Quality in Outpatient Services* offers time-tested instruction on how to create a world-class outpatient program. It supplies a high-level overview of current opportunities, national quality programs, and challenges—outlining the policies, procedures, and plans required for success. Stimulating readers with a wealth of practical applications, stories, and examples, the book details the governance, medical staff, and quality structures required to create, implement, and maintain a safe and efficient outpatient program. It introduces powerful techniques for infection control, medication management, risk prevention, and the elimination of medication errors. It also: Lists mandatory policies and procedures Contains practice drills to prepare you for real-world scenarios Explains how to create a report card to measure quality at all levels Includes a sample curriculum that outlines the courseware required by OSHA and other licensing and regulatory agencies The authors address documentation and human resources factors and supply an abundance of information and resources in the appendices, including how and where to apply for certification, medical record review tools, policy and procedure checklists, and a state-by-state listing of resources available for outpatient and ambulatory programs. Explaining how to involve patients in the decision making process, the text details a proven system for evaluating quality at all levels of your organization.

Medical Group Management Journal

This book covers all the fundamental concepts of Health Management Information Systems (HMIS), provides relevant and current HMIS cases throughout, and touches on emerging technologies. Topics include: information systems from a managerial perspective; roles of cio/cto for healthcare services organizations; HMIS hardware/software concepts; HMIS database concepts; HMIS standards, privacy, and security concepts; HMIS communications and networking concepts; HMIS strategic planning; HMIS investigation & analysis; HMIS design, implementation, and evaluation; e-healthcare information systems; healthcare information systems; use of HMIS emerging technologies and its impact on human health.

Total Quality in Radiology

A Seminar in the EEC Programme of Coordination of Research on Plant Protein Improvement

Quality Management in Health Care: Principles and Methods

Governance of Picture Archiving and Communications Systems: Data Security and Quality Management of Filmless Radiology

Organizations today have access to vast stores of data that come in a wide variety of forms and may be stored in places ranging from file cabinets to databases, and from library shelves to the Internet. The enormous growth in the quantity of data, however, has brought with it growing problems with the quality of information, further complicated by the struggles many organizations are experiencing as they try to improve their systems for knowledge management and organizational memory. Failure to manage information properly, or inaccurate data, costs businesses billions of dollars each year. This volume presents cutting-edge research on information quality. Part I seeks to understand how data can be measured and evaluated for quality. Part II deals with the problem of ensuring quality while processing data into information a company can use. Part III presents case studies, while Part IV explores organizational issues related to information quality. Part V addresses issues in information quality education.

Health Information Management

Now in its second edition, *Quality Management in Health Care: Principles and Methods* addresses the mounting pressure on the health care industry to control costs while providing the highest quality care and services. In doing so, it provides students with a solid foundation in the implementation of quality improvement activities and the tools necessary to evaluate and improve their efforts toward quality of care. With an emphasis on general theory and practical applications, the text delineates the techniques that form the basis of quality management in medicine, such as group processes, process orientation, statistical process control, and statistical techniques. A clear and concise writing style and effective use of examples, illustrations, and case studies elucidate the complex topics presented in the text.

Nuclear Cardiology: Practical Applications, Third Edition

If you are responsible for designing, implementing, or managing a quality software program, this updated edition of the *Practical Guide to Software Quality Management* now identifies 10 major components that make up a solid program in line with ISO 9001 quality management precepts. Thoroughly revised and with new chapters on software safety and software risk management, this comprehensive primer provides you with the starting points for a standardized documentation system, and analyzes each individual program component separately, addressing in detail its specific role and overall importance to the system.

Fundamentals of Health Care Improvement

The book physicians turn to for clarification on any aspect of nuclear cardiology *Nuclear Cardiology: A Concise Textbook and Board Review, Third Edition* provides concise, expert guidance on indications for nuclear cardiology procedures, specification of tests, and interpretation of results. Completely updated with the latest techniques and procedures, this well-illustrated guide is essential to

clinicians who require a practical understanding of this specialty as well as trainees, including cardiology fellows and radiology residents. Readers will learn when to refer, which test to prescribe, and how to interpret the results. Nuclear Cardiology is a must-have review for anyone seeking certification or recertification in nuclear cardiology. • NEW SECTION of case-based scenarios with multiple-choice questions • NEW online video component • Full-color insert of radiographic images • Cutting-edge coverage of new and emerging techniques in nuclear medicine • Emphasis on indications for tests helps readers decide which nuclear test is the best choice for a particular problem • Review questions at the end of each chapter assure understanding of the material and prepare readers for certification testing

Asia Pacific Journal of Quality Management

Quality management has received much attention in recent years, not least in the construction industry. This book provides a description of the techniques of quality management and how they are implemented, regardless of the context. The author applies the techniques to the construction industry and brings in some practical experience from contractors in the construction industry.

Reliability, Yield, and Stress Burn-In

Provides coverage of specific topics and issues in healthcare, highlighting recent trends and describing the latest advances in the field.

Quality Improvement in Employment and Other Human Services

Brassinosteroids: Practical Applications in Agriculture and Human Health provides a comprehensive overview on the practical applications of brassinosteroids (BRs) in plant biology (including stress tolerance, growth and development) and human health (anticancer, antiviral and anti-inflammatory activity). The book assures readers a high-quality review of practical applications with a selection of contributions from an international panel of expert researchers. The book suggests new opportunities for professionals to effectively increase the supply of quality food and other plant-derived product.

Quality Improvement Techniques in Construction

Research on Agents and Multi-Agent Systems has matured during the last decade and many effective applications of this technology are now deployed. PAAMS provides an international forum to present and discuss the latest scientific developments and their effective applications, to assess the impact of the approach, and to facilitate technology transfer. PAAMS started as a local initiative, but has since grown to become THE international yearly platform to present, to discuss, and to disseminate the latest developments and the most important outcomes related to real-world applications. It provides a unique opportunity to bring multi-disciplinary experts, academics and practitioners together to exchange their experience in the development and deployment of Agents and Multi-Agent Systems. PAAMS intends to bring together researchers and developers from

industry and the academic world to report on the latest scientific and technical advances on the application of multi-agent systems, to discuss and debate the major issues, and to showcase the latest systems using agent based technology. It will promote a forum for discussion on how agent-based techniques, methods, and tools help system designers to accomplish the mapping between available agent technology and application needs. Other stakeholders should be rewarded with a better understanding of the potential and challenges of the agent-oriented approach. This edition of PAAMS brings together past experience, current work, and promising future trends associated with distributed computing, artificial intelligence and their application in order to provide efficient solutions to real problems. This symposium is organized by the Bioinformatics, Intelligent System and Educational Technology Research Group (<http://bisite.usal.es/>) of the University of Salamanca. The present edition will be held in Salamanca, Spain, from 28th to 30th March 2012. This edition of PAAMS brings together past experience, current work, and promising future trends associated with distributed computing, artificial intelligence and their application in order to provide efficient solutions to real problems. This symposium is organized by the Bioinformatics, Intelligent System and Educational Technology Research Group (<http://bisite.usal.es/>) of the University of Salamanca. The present edition will be held in Salamanca, Spain, from 28th to 30th March 2012.

Improving Quality in Outpatient Services

Proceedings of the Sixth International Conference on Intelligent System and Knowledge Engineering presents selected papers from the conference ISKE 2011, held December 15-17 in Shanghai, China. This proceedings doesn't only examine original research and approaches in the broad areas of intelligent systems and knowledge engineering, but also present new methodologies and practices in intelligent computing paradigms. The book introduces the current scientific and technical advances in the fields of artificial intelligence, machine learning, pattern recognition, data mining, information retrieval, knowledge-based systems, knowledge representation and reasoning, multi-agent systems, natural-language processing, etc. Furthermore, new computing methodologies are presented, including cloud computing, service computing and pervasive computing with traditional intelligent methods. The proceedings will be beneficial for both researchers and practitioners who want to utilize intelligent methods in their specific research fields. Dr. Yinglin Wang is a professor at the Department of Computer Science and Engineering, Shanghai Jiao Tong University, China; Dr. Tianrui Li is a professor at the School of Information Science and Technology, Southwest Jiaotong University, China.

A Practical Guide to Statistical Quality Improvement

This ground-breaking book addresses the critical, growing need among health care administrators and practitioners to measure the effectiveness of quality improvement efforts. Written by respected healthcare quality professionals, *Measuring Quality Improvement in Healthcare* covers practical applications of the tools and techniques of statistical process control (SPC), including control charts, in healthcare settings. The authors' straightforward discussions of data collection, variation, and process improvement set the context for the use and interpretation

of control charts. Their approach incorporates "the voice of the customer" as a key element driving the improvement processes and outcomes. The core of the book is a set of 12 case studies that show how to apply statistical thinking to health care process, and when and how to use different types of control charts. The practical, down-to-earth orientation of the book makes it accessible to a wide readership.

Continuous Quality Improvement in Health Care

Praise for the Second Edition "As a comprehensive statistics reference book for quality improvement, it certainly is one of the best books available."

—Technometrics This new edition continues to provide the most current, proven statistical methods for quality control and quality improvement The use of quantitative methods offers numerous benefits in the fields of industry and business, both through identifying existing trouble spots and alerting management and technical personnel to potential problems. Statistical Methods for Quality Improvement, Third Edition guides readers through a broad range of tools and techniques that make it possible to quickly identify and resolve both current and potential trouble spots within almost any manufacturing or nonmanufacturing process. The book provides detailed coverage of the application of control charts, while also exploring critical topics such as regression, design of experiments, and Taguchi methods. In this new edition, the author continues to explain how to combine the many statistical methods explored in the book in order to optimize quality control and improvement. The book has been thoroughly revised and updated to reflect the latest research and practices in statistical methods and quality control, and new features include: Updated coverage of control charts, with newly added tools The latest research on the monitoring of linear profiles and other types of profiles Sections on generalized likelihood ratio charts and the effects of parameter estimation on the properties of CUSUM and EWMA procedures New discussions on design of experiments that include conditional effects and fraction of design space plots New material on Lean Six Sigma and Six Sigma programs and training Incorporating the latest software applications, the author has added coverage on how to use Minitab software to obtain probability limits for attribute charts. new exercises have been added throughout the book, allowing readers to put the latest statistical methods into practice. Updated references are also provided, shedding light on the current literature and providing resources for further study of the topic. Statistical Methods for Quality Improvement, Third Edition is an excellent book for courses on quality control and design of experiments at the upper-undergraduate and graduate levels. the book also serves as a valuable reference for practicing statisticians, engineers, and physical scientists interested in statistical quality improvement.

Handbook of Water Quality Management Planning

The international market is very competitive for high-tech manufacturers to day. Achieving competitive quality and reliability for products requires leader ship from the top, good management practices, effective and efficient operation and maintenance systems, and use of appropriate up-to-date engineering de sign tools and methods. Furthermore, manufacturing yield and reliability are interrelated. Manufacturing yield depends on the number of defects found dur ing both the manufacturing process and the warranty period, which in turn determines the

reliability. the production of microelectronics has evolved into Since the early 1970's, one of the world's largest manufacturing industries. As a result, an important agenda is the study of reliability issues in fabricating microelectronic products and consequently the systems that employ these products, particularly, the new generation of microelectronics. Such an agenda should include: • the economic impact of employing the microelectronics fabricated by industry, • a study of the relationship between reliability and yield, • the progression toward miniaturization and higher reliability, and • the correctness and complexity of new system designs, which include a very significant portion of software.

Health Management Information Systems

The Joint Commission Journal on Quality Improvement

Use the guide that offers concise tips to keep your medical records organized and under control. Get help with record systems, storage/retrieval, coding, transcription, computerization, human resources and legal issues.

Statistical Methods for Quality Improvement

Business aviation is one of America's most important yet least understood industries. Most organizations (about 85%) operating business aircraft are small and medium-size enterprises. They include a wide range of organizations: state governments, universities, charitable organizations, and all types of businesses. While the organizations that rely on business aviation are varied, they all have one thing in common: the need for fast, flexible, safe, and secure access to destinations worldwide. Many small U.S. businesses rely on business aviation. They are located in markets where the airlines have reduced or eliminated service, making business aviation an important connection to the rest of the world. Business aviation fosters efficiency and productivity, and is essential in an intensely competitive global marketplace. This textbook, *Practical Applications in Business Aviation Management*, systematically examines business aviation and provides you with a complete understanding of one of America's most dynamic industries. In this comprehensive guide to business aviation management, authors James R. Cannon and Franklin D. Richey provide in-depth and useful information on all aspects of managing a corporate aviation program. The book begins with a brief look at the history of business aviation and its important role in the aviation industry. It then moves on to focus on the practical issues facing all corporate aviation programs, such as: Regulatory compliance Administrative issues Aircraft and facility maintenance Finances and budgeting Aircraft selection and acquisition Standard operating procedures International operations Human resource management Training Communication and teambuilding Safety and security And much more The book also includes a foreword by Ed Bolen, the President and CEO of the National Business Aviation Association. It is an essential tool for students and professionals who need comprehensive, accurate, and practical information on managing a corporate aviation program.

Adaptive Health Management Information Systems

Find ideas and tools to improve your practice's quality of care.

Total Quality Management

For a thorough, timely, and distinctly effective overview of how information systems are being used in the health care industry today, turn to HEALTH MANAGEMENT INFORMATION SYSTEMS: Methods and Practical Applications, Second Edition. Skillfully revised for both content and format, this exceptional teaching and learning tool gives students a solid command of vital information to set them on the path to professional success. Each chapter opens with a scenario that introduces students to a particular HMIS problem to be understood and overcome; new emphasis on application aids in helpful understanding to readers; graphics and tables throughout the text illustrate concepts for fast comprehension; plus, five major cases based on real-life experience.

Practical Applications in Business Aviation Management

The Proceedings of the Annual Health Care Information & Management Systems Conference

Total Quality is a practical, proven approach to management that is successfully being applied throughout American industry-and more recently in health care organizations. Total Quality in Radiology: A Guide to Implementation is designed to be used by the neophyte or experienced quality improvement practitioner. Written by two authors with extensive experience in departmental leadership, problem solving, and improvement programs, this new book provides the reader with a step-by-step, practical approach for implementing total quality in a radiology department. The book covers all the principles of total quality and provides the basic tools necessary to begin and implement a detailed QI program. For the administrator, there are examples of actual radiology improvement projects that have been implemented in U.S. hospitals-including successes and setbacks. Lessons learned and pitfalls are openly discussed. For the radiologist, there is a fresh new look at quality from the "customer's" perspective-the patient and referring physician. Examples of programs "in operation" are provided as well as suggestions for other areas where radiology-initiated quality programs may have a positive impact on patient outcome. This book has something for those who want relief from crisis management and wish to maintain an abiding commitment to an improved health care workplace.

Information Quality

Maintaining a stable level of power quality in the distribution network is a growing challenge due to increased use of power electronics converters in domestic, commercial and industrial sectors. Power quality deterioration is manifested in increased losses; poor utilization of distribution systems; mal-operation of sensitive equipment and disturbances to nearby consumers, protective devices, and communication systems. However, as the energy-saving benefits will result in increased AC power processed through power electronics converters, there is a

compelling need for improved understanding of mitigation techniques for power quality problems. This timely book comprehensively identifies, classifies, analyses and quantifies all associated power quality problems, including the direct integration of renewable energy sources in the distribution system, and systematically delivers mitigation techniques to overcome these problems. Key features: Emphasis on in-depth learning of the latest topics in power quality extensively illustrated with waveforms and phasor diagrams. Essential theory supported by solved numerical examples, review questions, and unsolved numerical problems to reinforce understanding. Companion website contains solutions to unsolved numerical problems, providing hands-on experience. Senior undergraduate and graduate electrical engineering students and instructors will find this an invaluable resource for education in the field of power quality. It will also support continuing professional development for practicing engineers in distribution and transmission system operators.

Total Quality Management in Education

The book presents a simple and dynamic overview of Total Quality Management techniques for continuous improvement in business processes, With its focus on the customer as the key driving force, the book brings out the essence of harmonizing management expertise and customer expectations through a workable TQM plan. The book has been authored by a UNIDO Expert and Adviser on Quality Technology and Management and is a result of nearly three decades of his work in the area and his interaction with leading international experts including Dr W E Deming, Dr Joseph M Juran and Dr Genichi Taguchi.

Power Quality

Surgery of the Skin: Procedural Dermatology, by Dr. June K. Robinson et al, will help you put the latest medical and cosmetic surgical procedures to work in your practice. Taking a surgeon's eye view, it discusses and illustrates new procedures such as botulinum toxin treatments and tumescent facelifts so you can provide your patients with the most effective, cutting-edge care. Videos online show you how to perform these in-depth surgical procedures in detail. Improve surgical outcomes and avoid pitfalls with expert, evidence-based guidance. Visualize every technique and concept with more than 1,000 full-color photographs and state-of-the-art drawings. Stay on the cutting edge with in-depth step-by-step descriptions of tumescent vertical vector facelifts, blepharoplasty, composite grafts, Botox treatments, soft tissue augmentation, management of dysplastic nevi and melanoma, and more. Master the newest surgical techniques including botulinum toxin treatments, blepharoplasty, tumescent facelifts, soft tissue augmentation, composite grafts and the management of dysplastic nevi and melanoma.

Surgery of the Skin E-Book

Measuring Quality Improvement in Healthcare

A Practical Guide to Statistical Quality Improvement: Opening Up the Statistical

Toolbox is designed as a reference guide for the engineer, supervisor, and manager. The intent of the text is to present conventional statistical quality improvement tools in a user-friendly form. We have worked to take some of the "mystique" out of the statistics and help others put these powerful tools to effective use in a Total Quality Management (TQM) environment. This isn't a text on TQM. TQM has three elements (as shown in Figure i.1): 1. Creating the environment 2. The continuous improvement toolbox 3. Employee empowerment This text focuses almost exclusively on the middle element, the continuous improvement (CI) toolbox. Further, Opening Up the Statistical Toolbox does not present a complete set of tools intended to "fill" the CI toolbox; only the statistical tools and some of the basic team process tools are covered. The CI toolbox, in reality, will never get "filled". A comprehensive toolbox will include extensive team process skills and technology specific tools complimentary to the statistical tools included here. THE THREE KEY ELEMENTS OF TQM THE CONTINUOUS IMPROVEMENT TOOLBOX EMPLOYEE EMPOWERMENT FIGURE i.i.

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